Privacy and Site Visitor Data

Aleksander Wilk

- **Consent:** The visitor sends the email themselves; the site does not obtain separate consent for advertising mailings and does not combine the enquiry with a subscription.
- **Comments:** Comments are not provided for in the adopted configuration.
- **Editorial site account:** Visitor accounts on the editorial site are not provided for; a game account is created only with the operator.
- **Analytics:** Web analytics, external counters and behavioural recording are not connected in the adopted configuration.
- **Cookies:** Marketing and analytical cookies are not provided for; the site content is available without their consent.
- **Email copies:** The email enquiry and its copies are held in the author's mailbox; this is a separate storage from the web server log.
- **Retention of enquiries:** 194 days from closure of the enquiry for working email correspondence; in the case of a mandatory dispute, the specific record is retained until its conclusion.
- **Logs:** 9 days from the event for minimal technical logs; the full text of the email and the player's documents are not recorded in the site log.
- **Backups:** Rolling backup window of 17 days; deletion of a working record does not mean instant deletion from existing copies.
- **AI assistant:** No visitor AI assistant is provided.
- **AI history on the site side:** No history of visitor AI conversations is created on the site side.
- **Comment and moderation rules:** Public comments are disabled; personal enquiries are not published as reviews without separate permission from the sender.
- **Editorial site account rules:** There is no editorial registration; the game account password and documents of KYC are not sent to the editorial team.
- **Mailing parameters:** There is no mailing; the email from the enquiry is not used for marketing or transferred to the operator.
- **Analytics provider:** No analytics provider is engaged: the view event is not transmitted to an external counter.

- **Advertising pixels:** Advertising pixels and retargeting are absent from the configuration.
- **Cookie categories:** Cookie categories: necessary display settings only when the corresponding function appears; analytical and advertising are disabled. In the current static variant, cookies are not required.
- **Hosting provider and location:** Hosting is specified as a static site in the EU region; the external hosting provider and the processor agreement are not a confirmed fact of a launched service.
- **Person responsible for personal data:** Aleksander Wilk, contact support@jvcasinoofficiali.com; the editorial controller role is separate from the casino's game data controller.
- **Data category and recipient:** The editorial team receives the email, the voluntarily provided name and the text of the email; the minimal server log — IP, time and response code. Documents of KYC, passwords and bank details are not within the purpose of the editorial contact.
- **Start event of the retention period:** The email period starts upon closure of the enquiry; the log period — upon the request event; the period of each backup — upon its creation.
- **Deletion of the working record:** Upon expiry of the period, the working email record is deleted together with the index; upon user request, deletion is carried out after verification of ownership of the address and dispute obligations.
- **Deletion from backup:** A deleted record disappears from the copies according to their 17-day cycle; upon restoration, a deletion list is applied so that the record does not return to the working database.
- **AI provider, model and region:** No visitor AI provider, model and region are involved, since the site has no AI functions.
- **Storage settings at the AI provider:** There is no transfer of visitor requests to an AI provider or storage at such a provider.

Related documents

- Operator, Licence and Account Safety (17-11-2026-licence-and-safety.pdf) · section “License, account and security”