Registration and Email Confirmation

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- **Registration method:** JV-REG-01: email, password and contact details in two steps; the verified login route uses email and password; Google/TikTok/X are presented as separate interface buttons.
- **Required registration fields:** Email, password, first name, last name, date of birth, phone, country, city, address, currency PLN, acceptance of mandatory rules and age 18+.
- **Optional registration fields:** Marketing subscription and promo code entry are separate optional choices; consent to advertising does not replace the terms of service.
- **Phone confirmation at registration:** The phone is provided when completing the profile; at the JV-REG-01 SMS stage it was not required. Confirmation of a specific withdrawal was completed later.
- **Email confirmation at registration:** I opened the email and confirmed the email in JV-REG-01; this is a separate action from KYC identity.
- **Documents at registration:** In JV-REG-01 there was no document upload; date of birth and acceptance of the rules are not described as documentary age verification.

Locales, currencies and registration reference

Label in the switcher	Site locale	Regional code
pl	pl	pl_PL
en	en	en_US
de	de	de_DE
ro	ro	ro_RO
hu	hu	hu_HU
be	fr-be	fr_BE
bg	bg-bg	bg_BG
cl	es-cl	es_CL
gr	el-gr	el_GR

List of the operator interface switcher, scope — saved snapshot. The visible PL and EN storefronts were checked separately.

In the currency registration list from the saved response: CHF (Swiss Franc), CLP (Chilean Peso), DKK (Danish Krone), EUR (Euro), HUF (Hungarian Forint), NOK (Norwegian Krone), PLN (Polish Zloty), RON (Romanian Leu), SEK (Swedish Krona), USD (US Dollar); the current and proposed currency in this Polish state is PLN. The EN storefront declares EUR, PLN, RON, BGN and HUF, including BGN, which is not in the saved selection list. The storefront, registration, cashier and prize table sets have different scopes.

Countries in the form directory. The complete observed list is given with form codes. Service availability is determined by the operator's territorial conditions and the rules of the relevant jurisdiction.

Åland Islands (AX); Albania (AL); Algeria (DZ); Andorra (AD); Angola (AO); Anguilla (AI); Antarctica (AQ); Antigua and Barbuda (AG); Argentina (AR); Armenia (AM); Aruba (AW); Austria (AT); Azerbaijan (AZ); Bahamas (BS); Bahrain (BH); Bangladesh (BD); Barbados (BB); Belarus (BY); Belgium (BE); Belize (BZ); Benin (BJ); Bermuda (BM); Bhutan (BT); Bolivia (Plurinational State of) (BO); Bonaire, Sint Eustatius and Saba (BQ).

Bosnia and Herzegovina (BA); Botswana (BW); Bouvet Island (BV); Brazil (BR); British Indian Ocean Territory (IO); Brunei Darussalam (BN); Bulgaria (BG); Burkina Faso (BF); Burundi (BI); Cabo Verde (CV); Cambodia (KH); Cameroon (CM); Canada (CA); Cayman Islands (KY); Chad (TD); Chile (CL); Christmas Island (CX); Cocos (Keeling) Islands (CC); Colombia (CO); Comoros (KM); Congo (CG); Congo (Democratic Republic of the) (CD); Cook Islands (CK); Costa Rica (CR); Côte d'Ivoire (CI).

Croatia (HR); Cuba (CU); Denmark (DK); Djibouti (DJ); Dominica (DM); Dominican Republic (DO); Ecuador (EC); El Salvador (SV); Equatorial Guinea (GQ); Eritrea (ER); Estonia (EE); Eswatini (SZ); Falkland Islands (Malvinas) (FK); Faroe Islands (FO); Fiji (FJ); Finland (FI); French Guiana (GF); French Polynesia (PF); French Southern Territories (TF); Gabon (GA); Gambia (GM); Georgia (GE); Germany (DE); Ghana (GH); Gibraltar (GI).

Greece (GR); Greenland (GL); Grenada (GD); Guadeloupe (GP); Guam (GU); Guatemala (GT); Guernsey (GG); Guinea (GN); Guinea-Bissau (GW); Heard Island and McDonald Islands (HM); Holy See (VA); Honduras (HN); Hong Kong (HK); Hungary (HU); Iceland (IS); India (IN); Indonesia (ID); Ireland (IE); Isle of Man (IM); Jamaica (JM); Jersey (JE); Jordan (JO); Kazakhstan (KZ); Kenya (KE); Kiribati (KI).

Korea (Republic of) (KR); Kosovo (XK); Kuwait (KW); Kyrgyzstan (KG); Latvia (LV); Lebanon (LB); Lesotho (LS); Liberia (LR); Liechtenstein (LI); Lithuania (LT); Luxembourg (LU); North Macedonia (MK); Madagascar (MG); Malawi (MW); Malaysia (MY); Maldives (MV); Mali (ML); Marshall Islands (MH); Martinique (MQ); Mauritania (MR); Mauritius (MU); Mayotte (YT); Mexico (MX); Micronesia (Federated States of) (FM); Moldova (Republic of) (MD).

Monaco (MC); Mongolia (MN); Montenegro (ME); Montserrat (MS); Morocco (MA); Mozambique (MZ); Namibia (NA); Nauru (NR); Nepal (NP); Netherlands (NL); New Caledonia (NC); New Zealand (NZ); Nicaragua (NI); Niger (NE); Nigeria (NG); Niue (NU); Norfolk Island (NF); Northern Mariana Islands (MP); Norway (NO); Oman (OM); Palau (PW); Panama (PA); Papua New Guinea (PG); Paraguay (PY); Peru (PE).

Philippines (PH); Pitcairn (PN); Poland (PL); Portugal (PT); Puerto Rico (PR); Qatar (QA); Réunion (RE); Romania (RO); Rwanda (RW); Saint Barthélemy (BL); Saint Helena, Ascension and Tristan da Cunha (SH); Saint Kitts and Nevis (KN); Saint Lucia (LC); Saint Martin (French part) (MF); Saint Pierre and Miquelon (PM); Saint Vincent and the Grenadines (VC); Samoa (WS); San Marino (SM); Sao Tome and Principe (ST); Senegal (SN); Serbia (RS); Seychelles (SC); Sierra Leone (SL); Sint Maarten (Dutch part) (SX); Slovakia (SK).

Slovenia (SI); Solomon Islands (SB); South Africa (ZA); South Georgia and the South Sandwich Islands (GS); Sudan (SD); Suriname (SR); Svalbard and Jan Mayen (SJ); Sweden (SE); Switzerland (CH); Taiwan (Province of China) (TW); Tajikistan (TJ); Tanzania, United Republic of (TZ); Thailand (TH); Timor-Leste (TL); Togo (TG); Tokelau (TK); Tonga (TO); Tunisia (TN); Turkmenistan (TM); Tuvalu (TV); United Arab Emirates (AE); United States Minor Outlying Islands (UM); Uruguay (UY); Uzbekistan (UZ); Virgin Islands (British) (VG).

Virgin Islands (U.S.) (VI); Wallis and Futuna (WF); Western Sahara (EH); Zambia (ZM); Zimbabwe (ZW).

In one saved response, the geolocation blocking check returned a negative result. This state does not imply general availability for the country.

Registration, login and profile

- On the saved PL form, registration consists of two steps. On step 1, the Email and Telefon options, password, currency selection (in the shown form PLN), the “Następny” transition, separate social media registration buttons and login to an existing account are visible. The English instructions additionally name the country of residence, acceptance of terms and e-mail confirmation via a letter. The Polish storefront also requires e-mail confirmation. Section 5.2 of the Regulations lists e-mail, password and required personal data, including first name, last name, date of birth and telephone.
- Account menu: balances, deposit, payout, gaming transactions, payment history, bet history, bonuses, awarded rewards, reward history, profile, my happy spins, KYC, profile settings, logout. The balances screen distinguishes real funds, sports bonus balance, casino bonus, live casino bonus, cashback and VIP points. It has a promo code entry, a KYC completion indicator and prompts to add a telephone and e-mail for full access. In individual empty histories, the interface shows that there are no transactions.
- Form KYC shows the status "Niezakończony" and asks for first name, surname, telephone, gender, date of birth, country, city and address. Profile settings include the same fields, the registration date in UTC, a responsible gaming section, consents to marketing communications and password change.
- §5 requires correct and up-to-date data. The Company may suspend registration, restrict services, payments and withdrawals, invalidate subsequent deposits and the corresponding winnings, or close the account. One main account is permitted. Additional ones are considered duplicates. Under the regulations, the operator may close the main account and duplicates, invalidate transactions, not return bets and deposits, forfeit bonuses and winnings and demand previously withdrawn amounts. If a player discovers their own duplicates, they are obliged to report this.
- Restrictions apply to transferring and selling an account, transferring rights, third-party access, intentional losing to transfer value, unwanted interference with the site's operation, insults, spam, collusion, prohibited payment instruments, bots, exploitation of software errors and masking IP/location via VPN or a proxy. Consequences under §11–13 and §18 include restrictions, invalidation of bets, winnings and bonuses, termination of service, blocking, possible retention of funds and transfer of materials to authorized organizations. Among the named practices are Wonging, Opposite Betting and certain card-counting techniques in Perfect Pair and Dragon Tiger Suited Tie.
- Ordinary closure is initiated in chat. Until confirmation is received, the player is responsible for activity on the account. The operator reserves the right to write off amounts accrued before closure and to terminate access and further accruals. In the case of closure due to a connection with blocked accounts, §13.5.3 describes the return of the remaining balance upon application within a reasonable period, with possible retention of outstanding debt. Rights and obligations arising before closure remain in force. The parties' ordinary contractual obligations terminate after closure in accordance with §13.4. §3.2 contains a reference to §12 for account closure, although the relevant conditions are placed in §13.
- Under §13.5, the operator may immediately close the account and invalidate the login and password without notice if it terminates service as a whole or for this player where the real funds balance is below the minimum bet, if the account is connected to a closed or blocked account, in the event of an attempt to manipulate code or obtain information about it, collusion, interference or attempted interference with software, as well as in the event of a crime. As an example of the latter, the regulations cite an attempt to access from a jurisdiction in which the games are illegal. For a connection with a blocked account, §13.5.3 permits closure regardless of the nature of the connection and the registration data.

Form reference elements

- The registration e-mail suggestions list @gmail.com, @wp.pl, @onet.pl, @o2.pl, @interia.pl, @outlook.com, @hotmail.com, @icloud.com, @yahoo.com, @proton.me and @gmx.com. The presence of a domain in the suggestions does not establish validation rules for all other addresses.

5. OPENING AN ACCOUNT

5.1. In order to place bets, you must first register an account with us in person.

5.2. In order to create an account ("Twoje Konto") and use the services of the Site, you must provide your e-mail address, choose a password and complete the registration process by providing the required personal data, including first name and surname, date of birth, telephone number, etc.

5.3. The Company reserves the right, at any time, to request KYC documents that it deems necessary to verify the Player's identity and place of residence. Failure to provide satisfactory confirmation of identity may result in suspension of the account. The Company also reserves the right to restrict access to services, payments or withdrawals until identity is sufficiently verified or for another reason at the Company's sole discretion.

5.4. You declare that at registration you provided correct, complete and truthful information about yourself and that you will promptly update it in the event of a change in order to maintain its accuracy. If the information is not provided or at any time is deemed incomplete, incorrect or out of date, the Company reserves the right to suspend account registration and deem any subsequent deposits to the Player's account invalid, while any winnings resulting from such deposits may be invalidated, and the account may be closed, restricted or transactions may be invalidated.

5.5. If you have any questions or encounter problems during registration, contact our Support Department by sending a message to support@jv.casino

5.6. You may open only one main account (Main) on the Site. Any additional account opened on the Site will be treated as a "Duplicate account". We have the right to immediately close all Duplicate accounts as well as the main account, and also:

5.6.1. All transactions made from the main account and/or Duplicate accounts will be invalidated.

5.6.2. All bets or deposits made using the main account and/or Duplicate accounts will not be returned.

5.6.3. Any deposits, winnings or bonuses obtained during the period of activity of a Duplicate account will be forfeited and may be recovered by us. Any funds withdrawn from the main account and/or Duplicate accounts must be returned to us upon request.

5.7. If you notice that you have more than one registered account, you must immediately inform us of this.

5.8. It is your responsibility to inform us that you are a Politically Exposed Person (PEP). Do this by contacting our support department at the e-mail address support@jv.casino after completing registration. Politically Exposed Persons are the following persons:

heads of state, heads of government, ministers and deputy ministers or deputy ministers;

members of parliament or similar legislative bodies;

members of governing bodies of political parties;

members of supreme courts, constitutional tribunals or other high judicial bodies whose rulings are not subject to further appeal, except in special cases;

members of courts of auditors or boards of central banks;

ambassadors, chargés d'affaires and senior officers of the armed forces;

members of administrative, management or supervisory bodies of state-owned enterprises;

directors, deputy directors and members of the board or persons performing equivalent functions in international organizations.

5.8.1. Politically Exposed Persons will be subject to additional verification procedures set out in point 6.6 of these Regulations.

5.8.2. Politically Exposed Persons and clients from high-risk jurisdictions (for example, those on lists of sanctioned countries or with an unstable political situation) will be subject to additional verification measures. Such clients will have to provide documents explaining the source of their funds.

Related documents

- Sign-in and Account Recovery (17-11-2026-login.pdf) · section “Related operations of the author”
- Account Verification and Documents (17-11-2026-account-verification.pdf) · section “KYC and AML”